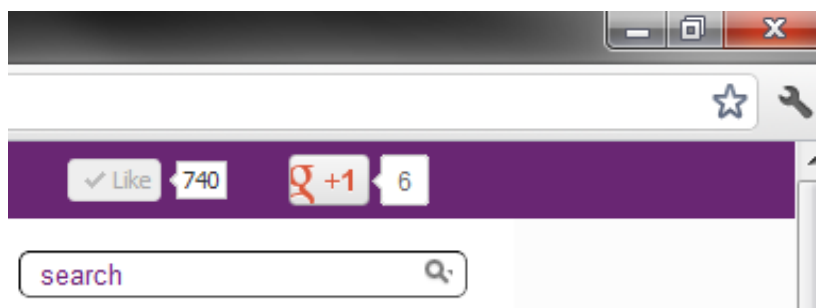


1. This step-by-step guide will show you how to disable cookies on the Shield Total Insurance website (www.shieldtotalinsurance.co.uk) in Google Chrome.

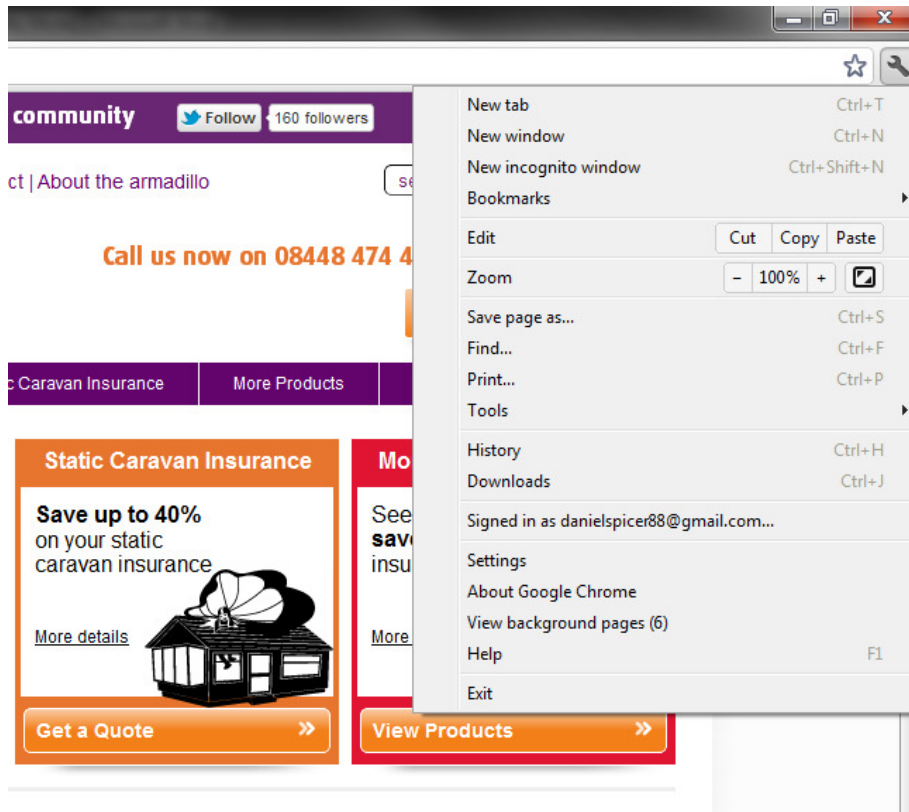


The screenshot shows the website's homepage with a purple header. The main navigation bar includes links for Home, Touring Caravan Insurance, Motorhome Insurance, Static Caravan Insurance, More Products, Information Centre, and News. Below the navigation are four promotional tiles for different insurance products, each with a 'Get a Quote' button. The main content area features a 'Specialist Caravan & Motorhome Insurance at your fingertips' section with text and a 'defaqto 2012' award badge. To the right, there are sections for 'Latest Information' and 'Latest Tweets'.

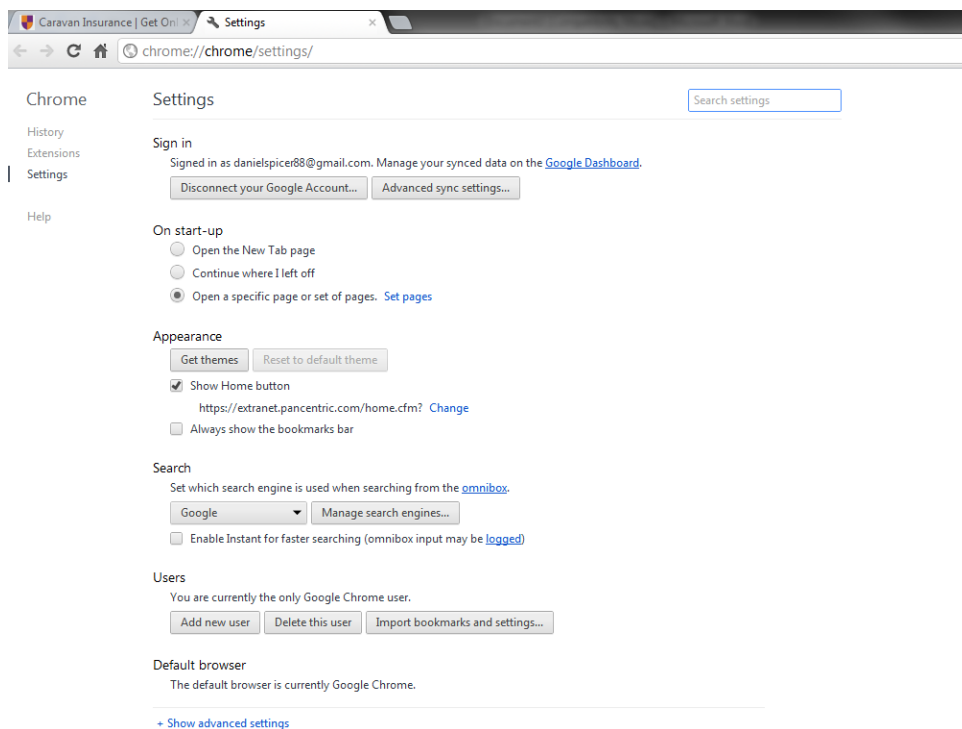
2. First, click on the customise and control option, represented by a small spanner in the top right-hand of the screen and highlighted here.



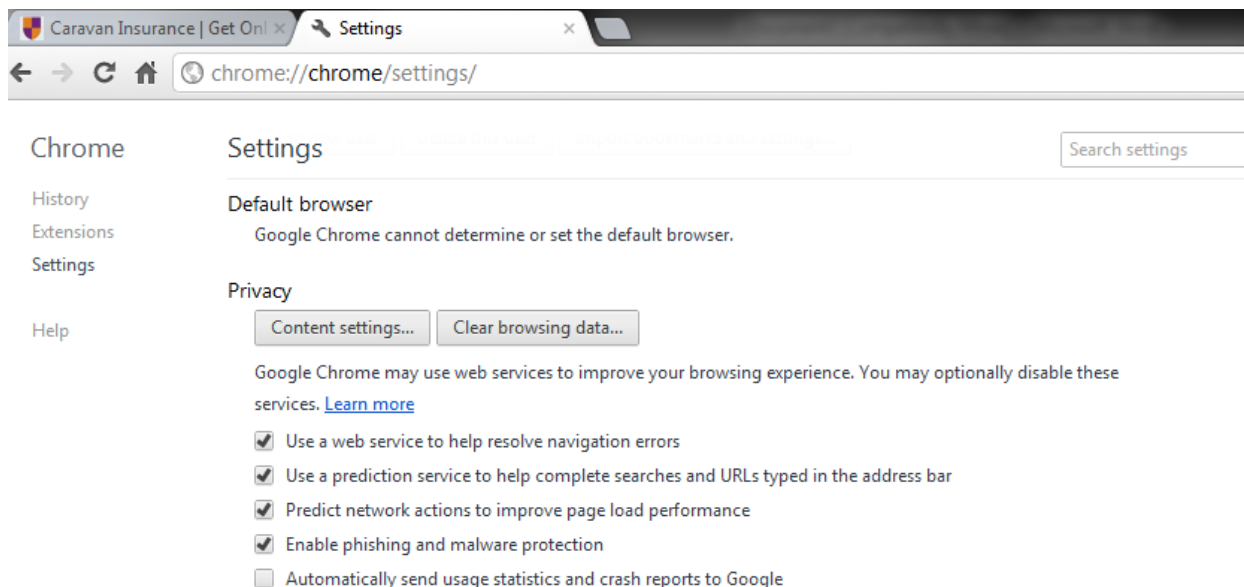
3. In the drop-down list that appears, select 'Settings'.



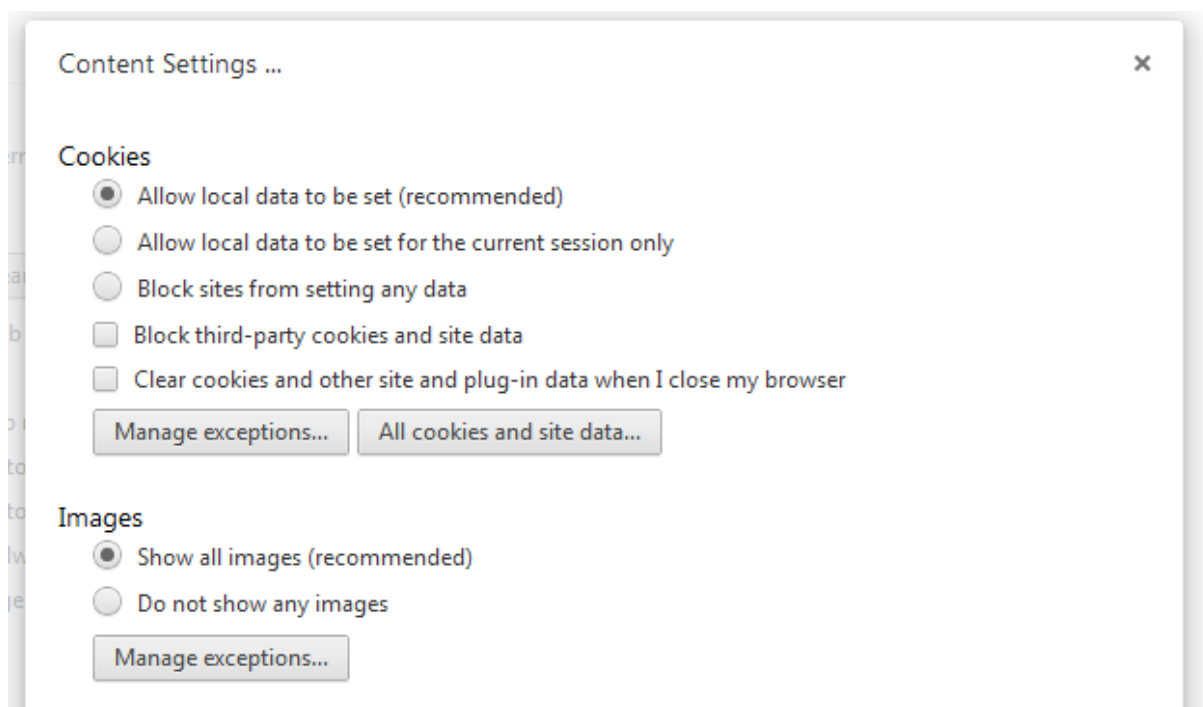
4. Click on the 'Show advanced settings' link located at the bottom of the page.



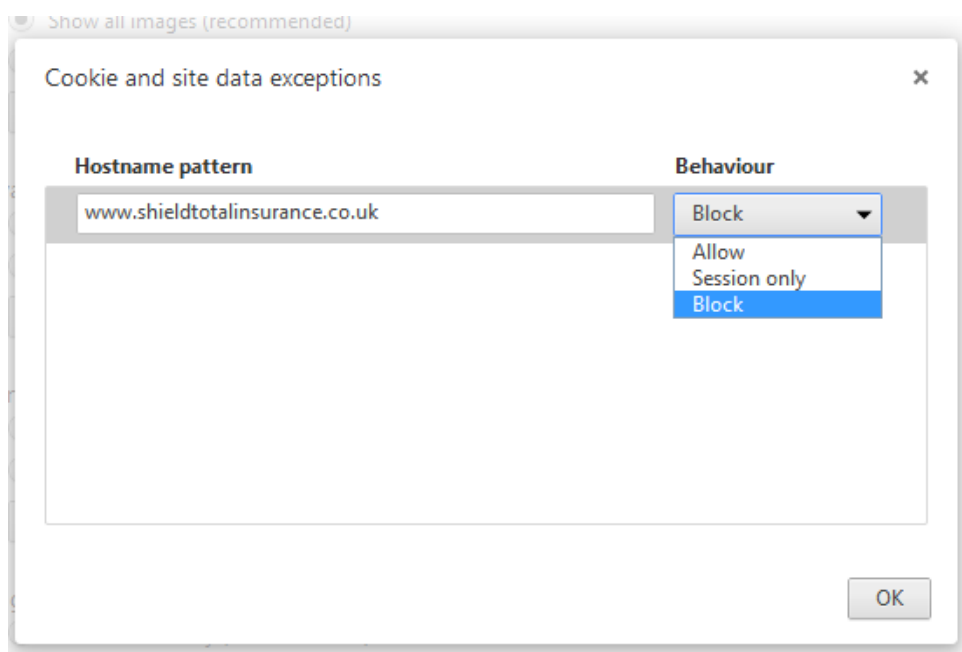
5. More settings will appear. Under the 'Privacy' section, select the button at the top called 'Content settings...'.
'Content settings...'



6. A pop-up box will appear. Under the 'Cookies' section, select the button 'Manage exceptions'.

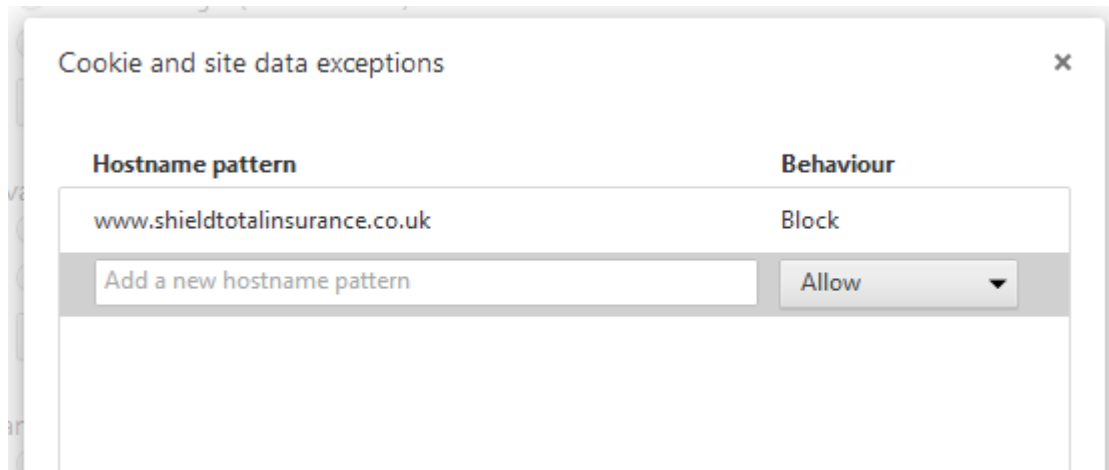


7. In the text box under 'Hostname pattern' enter `www.shieldtotalinsurance.co.uk` and then select 'Block' from the drop-down on the right.





8. The Shield Total Insurance website will then be added to your list of cookie and site data exceptions within Google Chrome.



9. If you're already on the website, you may need to refresh the page for the changes to take place. Click on the 'Refresh' icon or press F5 on your keyboard.

